What is BCA?

Business Continuity Access, or BCA, is Epic's strategy and functionality to ensure operations during all types of downtimes, i.e. server downtime, network downtime or power outages.

TogetherCare Downtime Tools

- BCA PCs
- BCA Web and Data Entry

Core BCA reports containing the most critical patient information are configured to the BCA PCs and Web.

Willow Inpatient Downtime Reports

Willow provides three downtime reports:

- **BCA MAR** contains medication orders and administration information needed to support the continuation of care. The BCA MAR shows current scheduled, continuous, and PRN medications. The report shows medication administrations for the past three days and those scheduled out for 24 hours. This report is refreshed every 30 minutes.
- **BCA Rx Med Profile** report provides patient-specific information such as relevant results, allergies, and all medications. This report is refreshed every 30 minutes.
- **Rx Cart Fill Full by Department** report contains the current cart fill information. This report is refreshed every 30 minutes. It is recommended to **print off cart fill reports 15 minutes before a planned downtime.**

Trinity Health

RHM LOGO