ST. PETER'S HEALTH PARTNERS MEDICAL ASSOCIATES
Stillwater Transition of Services Fact Sheet

Our Commitment to Patients
St. Peter's Health Partners Medical Associates (SPHPMA) remains committed to ensuring uninterrupted access to high-quality primary care for patients served by our Stillwater practice.

The transition of services from the Stillwater practice to nearby SPHPMA locations is designed to maintain access to care, preserve continuity of services, and support patients throughout the process. Approximately 80% of affected patients have already transitioned their care or selected a new provider location, and SPHPMA continues to work directly with remaining patients to ensure a smooth transition.

Why Is the Stillwater Practice Transitioning Services?
Following the retirement of Dr. Luke Nightingale, SPHPMA undertook extensive efforts to recruit a replacement provider and maintain local access to care. The practice continued serving patients with the support of Luz Kelly, NP. After ongoing recruitment challenges and Ms. Kelly's departure from the practice, SPHPMA determined that closing the Stillwater Family Health Center and transitioning services to nearby SPHPMA primary care locations was the best way to ensure patients maintain access to high-quality care within the SPHP network.

Were Efforts Made to Keep the Practice Open?
Yes. Following Dr. Nightingale's retirement, SPHPMA conducted extensive provider recruitment efforts and maintained services at the practice for an extended period with the support of Luz Kelly, NP. The transition of services was pursued only after substantial efforts to maintain local access to care were unsuccessful.

What Does This Mean for Patients?
Patients have been contacted directly regarding their options for ongoing care.

- Approximately 80% of affected patients have already transitioned their care or selected a new provider location.
- SPHPMA continues to work directly with remaining patients to support a smooth transition.
- Patients who have not yet established care with a new provider continue to receive support and care coordination.
- Continuity of care remains a top priority throughout the transition process.

Where Can Patients Receive Care?
Patients may continue their care at nearby SPHPMA locations, including:

- Ballston Spa
- Malta
- Clifton Park

- Waterford

These locations are within approximately 10 miles of the Stillwater practice and offer continued access to primary care services.

Patients who have not yet established care with a new provider continue to receive support through the Waterford Health Center while transition efforts continue.

Will My Medical Records Transfer?
Yes. Patient medical records will remain within the SPHPMA system and will be available to support continuity of care with a new provider.

Do I Need to Find a New Provider on My Own?
No. SPHPMA staff are available to assist patients in identifying and establishing care with an appropriate provider location based on their needs and preferences.

Is Care Still Available During the Transition?
Yes. SPHPMA remains committed to ensuring patients have continued access to primary care services throughout the transition process. Patients who have not yet established care with a new provider continue to receive support and coordination of care while transition efforts are finalized.

Key Facts
- Approximately 1,700 patients have been served by the Stillwater practice.
- Approximately 80% of affected patients have already transitioned their care or selected a new provider location.
- Nearby SPHPMA practices are located in Ballston Spa, Malta, Clifton Park, and Waterford.
- Patients continue to receive support throughout the transition process.
- Medical records remain available within the SPHPMA network to support continuity of care.

Additional Resources
Additional information is available through:
- www.sphp.com/medical-associates/stillwater
- Frequently Asked Questions (FAQ)
- Transition Timeline
- Community Information Meeting Recording (after 12/9)
- Patient Support Resources
- SPHPMA Practice Location Information

Contact Information
For questions regarding the transition of services or assistance with establishing care at another SPHPMA location, please contact Aimee.pachucki@sphp.com.

Message to the Community

St. Peter's Health Partners Medical Associates appreciates the trust patients and community members have placed in our Stillwater practice. We remain committed to helping every patient successfully transition their care and continue receiving high-quality primary care services close to home.