

## Reasonable Modification for paratransit instructions

Eddy SeniorCare does not discriminate against an individual with a disability in connection with the provision of transportation services.

Eddy SeniorCare will consider the request for reasonable modifications for transit services per the instructions below:

### How to Request a Modification

#### **Be specific:**

Clearly explain the specific modification needed to use the transportation service

#### **Request in advance:**

Make the request as far in advance as possible, especially for long-term needs, to allow for evaluation and implementation time.

#### **Contact the agency:**

Requests can be made at any time. This could include when someone is being evaluated for the program or while they are a participant in the program. Our team can be contacted at 518-382-3290 for our Rotterdam location and 518-213-7526 for our Latham location

In compliance with

### **FTA ADA Circular 4710.1**

Section 37.5(i) of Title 49 of the Code of Federal Regulations outlines the general requirement for reasonable modifications in public transit