

NOTICE OF NON-DISCRIMINATION

Eddy SeniorCare complies with Federal civil rights laws. **Eddy SeniorCare** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex (as defined in 45 .CFR § 92.101(a)(2)).

Eddy SeniorCare provides the following:

- Free aids and services to people with disabilities to help you communicate with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Free language services to people whose first language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, call Eddy SeniorCare at 833-426-1835. For TTY/TDD services, call 7-1-1.

If you believe that Eddy SeniorCare has not given you these services or treated you differently because of race, color, national origin, age, disability, or sex, you can file a grievance with Executive Director by:

- **Mail:** 1938 Curry Road, Schenectady, NY 12303
- **Phone:** 518-382-3290; toll free 855-376-7888 or 833-426-1835; (TTY/TDD services, call 7-1-1)
- **Fax:** 518-382-3398
- **In person:** 1938 Curry Road, Schenectady, NY 12303 or
385 Watervliet Shaker Road, Latham, NY 12110
- **Email:** PACENOTICES@SPHP.COM

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights by:

- **Web:** Office for Civil Rights Complaint Portal at
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>
- **Mail:** U.S. Department of Health and Human Services
200 Independence Avenue SW., Room 509F, HHH Building
Washington, DC 20201
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>
- **Phone:** 1-800-368-1019 (TTY/TDD 800-537-7697)

This notice is available at Eddy SeniorCare's website: **eddyseinioreare.com**.