



## **Enrollment in Eddy SeniorCare PACE**

Eddy SeniorCare PACE is a voluntary program designed to help older adults live safely in their homes and communities.

You may be eligible to enroll if you:

- Are 55 years of age or older
- Live in our approved service area
- Are able to live safely in the community with PACE services
- Are eligible for nursing home-level care as determined by New York State
- Agree to receive all covered medical care through Eddy SeniorCare PACE

Enrollment is voluntary, and participation begins after eligibility is confirmed and enrollment paperwork is completed.

*Additional details are provided in the Enrollment Agreement*

## **Disenrollment from Eddy SeniorCare PACE**

Participation in Eddy SeniorCare PACE is voluntary, and participants have the right to disenroll at any time.

### **Voluntary Disenrollment**

Participants may choose to leave the program for any reason by informing a member of the PACE team, either verbally or in writing.

### **Involuntary Disenrollment**

In rare circumstances, Eddy SeniorCare PACE may be required to disenroll a participant, such as when:

- The participant moves outside the PACE service area
- The participant no longer meets eligibility requirements
- The participant's health or safety needs cannot be safely met in the community, even with PACE services
- Required program rules are not followed after reasonable efforts to resolve concerns

In all cases, participants are provided written notice, information about their appeal rights, and assistance with care transitions as required.

 *Full details regarding disenrollment and appeal rights are outlined in the Enrollment Agreement*