Visitation Policy

St. Peter’s Hospital
315 S. Manning Boulevard
Albany, NY 12208
518-525-1550

Samaritan Hospital
2215 Burdett Avenue
Troy, NY 12180
518-271-3300

Hours:

7 Days a Week, Noon – 8 pm

Patients will be permitted TWO UNIQUE visitors per day in their room during visitation hours. Visitors are permitted to stay for the entirety of the noon to 8 p.m. visitation period.

There is restricted visitation in this instance:

**COVID Patients** undergoing continuous aerosol-generating procedures are permitted one unique visitor per day **for one hour**.

Please see page two of this document for separate visitation guidelines for specific departments/circumstances.

All visitors will be asked to show ID and screened upon entering hospital. This will include a touch-free temperature check. Visitors must be screened every single time they enter the hospital.

Designated visitors will be given a medical grade mask. They then must report to the nurse’s station on the unit before entering the room. Visitors are asked to stay in the patient’s room for the duration of their visit; however, they may visit our coffee kiosks. Visitors should discard their mask after leaving the hospital. **Visitors are strongly encouraged to be vaccinated.**

Visitors must adhere to NYS Department of Health requirements:

- Information on proper hand hygiene and use of personal protective equipment will be provided.
- Visitors are expected to wear a face mask at all times in our facilities.

These guidelines are effective 02/22/22.
St. Peter’s Health Partners Visitation Program for Hospitals, Beginning 02/22/2022

At St. Peter’s Health Partners, our patients are at the heart of our mission. We understand the separation of patients and their loved ones during a hospitalization can cause significant stress and anxiety. SPHP is committed to ensuring a safe environment of care for staff, patients and their families. During this unprecedented time, it has been necessary to balance the benefits of visitation to our hospitalized patients with the potential risks of COVID-19 spread.

Visitors who are at high risk for severe illness from COVID-19, such as older adults and those with underlying medical conditions, are strongly discouraged from visiting at this time. Likewise, a planned visit to any patient who is at a higher risk of acquiring and suffering significant consequences from COVID-19 should be considered a greater risk than benefit to that patient.

The SPHP Visitation Program for Hospitals is aligned and compliant with guidance from the NYS Department of Health (NYS DOH). The DOH or SPHP may adjust visitation policies at any time, based on the prevalence of COVID-19 in a region or county, or for other related reasons.

Visitation Guidelines

- See page one for general visitation guidelines.
- The visitors must be 12 years or older.
- All approved visitors will be screened upon entry to the facility and must pass screening to visit. Visitors must be screened every single time they enter the hospital.
- Visitation Hours:
  - St. Peter’s Hospital & Samaritan Hospital: Noon to 8 pm, 7 days a week
- Face Coverings and Personal Protective Equipment (PPE)
  - Visitors must wear a face mask. The hospital will provide the visitor with a face mask at the entry screening station.
  - Visitors must perform meticulous hand hygiene while at the hospital.
  - Visitors for patients who are on enhanced droplet and contact precautions will be required to wear a face mask and PPE.
- When visitors leave, they must exit directly the way they entered.
- Violence, foul language and abusive behaviors are NOT acceptable. These behaviors may result in removal from this facility and/or prosecution.
- Visitors are not permitted to use the restrooms in the patient rooms or on the patient floors. Visitors are permitted to use the restrooms in the main lobby areas of the hospitals.
- Visitors who fail to agree to this guidance will be asked to leave the hospital.

This Guidance Does NOT Pertain to the Following Areas/Circumstances:

- Emergency Department – Due to increased patient census, each patient is only allowed 1 unique visitor in the ED waiting room. Visitors in ED waiting room may be asked to leave during periods of increased patient capacity, in order to allow space for patients presenting to ED.
- Women’s and Children’s Department (including Labor and Delivery) - Maximum of 2 support people (includes Doula) are permitted at patient bedside.
- Inpatient Behavioral Health and Inpatient & Outpatient Detox Facilities – Determined on a per case basis.
- Hospital Outpatient Procedural Areas/Clinics/Medical Imaging – 1 visitor.
- NICU - 2 ID banded parent/guardian permitted at infant bedside. No other visitors.
- Patients undergoing same-day surgeries or procedures – 1 visitor in pre-op then visitor must leave the building; same individual may return during visiting hours or when called.

Visitors Allowed Outside of Noon – 8 p.m. Visitation Hours

- Special Needs Patients – Patients with special needs who have an intellectual and/or developmental disability or cognitive impairment (including dementia, delirium, sundowning, or other cognitive disorders) where the support person is determined to be essential to the care of or maintaining the safety of the patient. **Requires a provider order or documentation of cognitive impairment**
- Family meetings are permitted prior to noon for palliative care discussions, by appointment.
- End-of-life/hospice care – 2 individuals at a time, may have more than 2 individuals visit per day (underage visitation is permitted if accompanied by an adult) – exceptions may be granted by Hospice or Nursing leadership.
- Patients who require a discharge companion to facilitate a safe discharge.
WEAR YOUR FACE COVERING CORRECTLY
- Wash your hands before putting on your face covering
- Put it over your nose and mouth and secure it under your chin
- Try to fit it snugly against the sides of your face
- Make sure you can breathe easily
- Do not place a mask on a child younger than 2

USE THE FACE COVERING TO HELP PROTECT OTHERS
- Wear a face covering to help protect others in case you’re infected but don’t have symptoms
- Keep the covering on your face the entire time you’re in public
- Don’t put the covering around your neck or up on your forehead
- Don’t touch the face covering, and, if you do, clean your hands

FOLLOW EVERYDAY HEALTH HABITS
- Stay at least 6 feet away from others
- Avoid contact with people who are sick
- Wash your hands often, with soap and water, for at least 20 seconds each time
- Use hand sanitizer if soap and water are not available

TAKE OFF YOUR CLOTH FACE COVERING CAREFULLY, WHEN YOU’RE HOME
- Untie the strings behind your head or stretch the ear loops
- Handle only by the ear loops or ties
- Fold outside corners together
- Place covering in the washing machine
- Wash your hands with soap and water

Cloth face coverings are not surgical masks or N-95 respirators, both of which should be saved for health care workers and other medical first responders.

For instructions on making a cloth face covering, see: cdc.gov/coronavirus
WASH YOUR HANDS!

1. Wet
2. Get Soap
3. Scrub
4. Rinse
5. Dry

Hands that look clean can still have icky germs!