Visitation Policy

St. Peter’s Hospital
315 S. Manning Boulevard
Albany, NY 12208
518-525-1550

Samaritan Hospital
2215 Burdett Avenue
Troy, NY 12180
518-271-3300

**Hours:**

7 Days a Week, 4 pm – 8 pm

**Two unique visitors per patient, per day.** Exceptions can be viewed on the next page.

All visitors will be asked to show ID and screened upon entering hospital. This will include a touch-free temperature check. Individuals who have traveled to high-risk states within the last 14 days will not be allowed to visit.

Visitors must adhere to NYS Department of Health requirements:

- Information on proper hand hygiene and use of personal protective equipment will be provided before entry.
- Appropriate placement and wearing of a face mask AT ALL TIMES while in the facilities.

These guidelines are effective 5/3/21.
St. Peter's Health Partners Visitation Program for Hospitals, Beginning 5/3/2021

At St. Peter's Health Partners, our patients are at the heart of our mission. We understand the separation of patients and their loved ones during a hospitalization can cause significant stress and anxiety. SPHP is committed to ensuring a safe environment of care for staff, patients and their families. During this unprecedented time, it has been necessary to balance the benefits of visitation to our hospitalized patients with the potential risks of COVID-19 spread.

**Visitors who are at high risk for severe illness from COVID-19, such as older adults and those with underlying medical conditions, are strongly discouraged from visiting at this time. Likewise, a planned visit to any patient who is at a higher risk of acquiring and suffering significant consequences from COVID-19 should be considered a greater risk than benefit to that patient.**

With those precautions in mind, SPHP will now be offering LIMITED visitation at its hospitals. The SPHP Visitation Program for Hospitals is aligned and compliant with guidance from the NYS Department of Health (NYS DOH). The DOH or SPHP may adjust visitation policies at any time, based on the prevalence of COVID-19 in a region or county, or for other related reasons.

**Visitation Guidelines**

- Patients will be permitted two healthy visitors per day.
- The visitors must be 18 years or older.
- All approved visitors will be screened upon entry to the facility and must pass screening to visit.
- Visits will be limited to no more than 4 hours per day, per patient.
- Visitation Hours:
  - St. Peter’s Hospital & Samaritan Hospital: 4 pm to 8 pm, 7 days a week.
  - Sunnyview Rehabilitation Hospital: Visitation is by appointment only, between the hours of 11 am to 4 pm, by calling 518-382-4500.
- Face Coverings and Personal Protective Equipment (PPE)
  - Visitors must wear a face mask. Visitors are encouraged to bring their own face mask, preferably one with no logo or writing. If the visitor does not have a face mask or has a face mask with a logo or writing, the hospital will provide the visitor with a face mask at the entry screening station.
  - Visitors must perform meticulous hand hygiene while at the hospital.
  - Visitors for patients who are on enhanced droplet and contact precautions will be required to wear a face mask and PPE.
- All visitors MUST remain in the patient’s room and keep on the required face mask and PPE for the duration of the visit.
- When visitors leave, they must exit directly the way they entered.
- Visitors are not permitted to use the restrooms in the patient rooms or on the patient floors. Visitors are permitted to use the restrooms in the main lobby areas of the hospitals.
- Visitors who fail to agree to this guidance will be asked to leave the hospital.

**Please Note: Separate Visitation Guidelines for the Following Departments/Circumstances**

- Emergency Department
- Women’s and Children’s Department (including Labor and Delivery)
- Patients undergoing same-day surgeries or procedures
- Patients who need a discharge companion to facilitate a safe discharge
- Inpatient Behavioral Health
- Inpatient & Outpatient Detox Facilities
- Hospital Outpatient Procedural Areas/Clinics

**Compassionate Support Person Exceptions**

In addition to the visitor guidelines identified here, SPHP hospitals will continue to allow a support person to accompany patients in the following limited circumstances as determined by hospital staff on a case-by-case basis:

- Patients in labor and delivery.
- Pediatric patients.
- Patients with special needs who have an intellectual and/or developmental disability or cognitive impairment (including dementia) where the support person is determined to be essential to the care of the patient (medically necessary).
- Patients receiving end-of-life care.
How to Safely Wear and Take Off a Cloth Face Covering

WEAR YOUR FACE COVERING CORRECTLY
- Wash your hands before putting on your face covering
- Put it over your nose and mouth and secure it under your chin
- Try to fit it snugly against the sides of your face
- Make sure you can breathe easily
- Do not place a mask on a child younger than 2

USE THE FACE COVERING TO HELP PROTECT OTHERS
- Wear a face covering to help protect others in case you're infected but don't have symptoms
- Keep the covering on your face the entire time you're in public
- Don't put the covering around your neck or up on your forehead
- Don't touch the face covering, and, if you do, clean your hands

FOLLOW EVERYDAY HEALTH HABITS
- Stay at least 6 feet away from others
- Avoid contact with people who are sick
- Wash your hands often, with soap and water, for at least 20 seconds each time
- Use hand sanitizer if soap and water are not available

TAKE OFF YOUR CLOTH FACE COVERING CAREFULLY, WHEN YOU'RE HOME
- Untie the strings behind your head or stretch the ear loops
- Handle only by the ear loops or ties
- Fold outside corners together
- Place covering in the washing machine
- Wash your hands with soap and water

Cloth face coverings are not surgical masks or N-95 respirators, both of which should be saved for healthcare workers and other medical first responders.

For instructions on making a cloth face covering, see: cdc.gov/coronavirus
WASH YOUR HANDS!

1. Wet
2. Get Soap
3. Scrub
4. Rinse
5. Dry

Hands that look clean can still have icky germs!